



Name : **Ramayah Thurasamy**

Faculty : School of Management, Universiti Sains Malaysia

Staff No : AA 54088

Grade of Position (VK7/DM54 etc) VK7 / Professor

  

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Office Address: School of Management, Universiti Sains Malaysia,  
Minden, 11800 Penang, Malaysia.

## **BASIC PROFILE**

<b>Appointments</b>	<b>Date/Year of Appointment</b>
Lecturer DS45	1998
Lecturer DS54	2003
Professor (VK7)	2011
Year of Birth :	1964
MBA Qualification (Year Obtained)	1997

***h*-indexes**

		<i>h</i> -index	Citation
<b>Google Scholar</b>	<b>(VzBIxYIAAAAJ&amp;hl)</b>	<b>55</b>	<b>13721</b>
<b>SCOPUS</b>	<b>(8346805100)</b>	<b>30</b>	<b>3580</b>
<b>ISI Thomson</b>	<b>(E-4629-2010)</b>	<b>22</b>	<b>2139</b>
<b>ORCID ID</b>	<b>0000-0002-7580-7058</b>		

**APPOINTMENTS****Visiting Professor (2018-2022)**

Internet Innovation Center,  
Minjiang University, China

**Visiting Professor (2018-2019)**

Faculty of Cognitive Science and Human Development  
Universiti Malaysia Sarawak

**Adjunct Professor (2017-2018)**

AIMST University Malaysia

**Adjunct Professor (2016-2018)**

Kolej I-Systems Kuching, Sarawak, Malaysia

**Adjunct Professor (2016-2019)**

Sunway University, Malaysia

**Visiting Professor (2016)**

International Business School, Universiti Teknologi Malaysia (UTM)

**Honorary Professor (2015-2016)**

IIC University of Technology, Phnom Penh, Cambodia.

**Visiting Professor (2015-2019)**

King Saud University, Kingdom of Saudi Arabia

**Adjunct Professor (2015-2016)**

Multimedia Universiti (MMU), Malaysia

**Adjunct Professor (2013-2020)**

Universiti Tenaga Nasional (UNITEN)

**Senior Research Fellow (2015-2019)**

Institute of Social Informatics and Technological Innovations (ISITI)  
Universiti Malaysia Sarawak (UNIMAS)

**Senior Research Fellow (2014-2016)**

Centre of Excellence for Image Analysis and Spatial Technologies (IMAST)  
Universiti Malaysia Sarawak (UNIMAS)

**Honorary Research Fellow (2015-2016)**

Centre of Excellence for Business, Economics and Finance Forecasting (BEFfore), Universiti  
Malaysia Sarawak

**Senior Research Fellow (2013-2014)**

Pusat Inovasi dan Produktiviti Pentadbiran Awam (PIPPA)  
Universiti Sains Malaysia (USM)

**Visiting Fellow (Jun 2011- September 2011)**

Department of Information Systems, The University of Melbourne  
Melbourne Australia

**Visiting Professor (October – November 2007)**

Information Management, National Taiwan University  
Taiwan (R.O.C.)

## **POSTGRADUATE SUPERVISION/EXAMINATION**

### **External Examiner**

Norhidayati Mohamad (2006) MA

*Applikasi Teknologi Maklumat dalam E-Perolehan: Satu Kajian Kes*

Masters in Management (Technology)

Universiti Teknologi Malaysia

Harjeet Kaur Jaseevan Singh (2007) DBA

*The impact of human resource factors on employee attitudes and environmental performance of Malaysian ISO 14001 EMS certified companies*

*University of South Australia, Australia*

Doctor of Business Administration

Anthony Diallo (2008) DBA

*Identification of Key Success Factors relating to Pemba Minority Entrepreneurship in Mainland Tanzania*

*The University of Newcastle, Australia*

Doctor of Business Administration

Zarina Denan (2010) PhD

**Absorptive Capacity and Firm Performance amongst the Malaysian Manufacturing SMEs**

Universiti Teknologi MARA, Malaysia

**Supervisory Committee**

Universiti Putra Malaysia

Marwani Mohd Ridzuan (PhD) 2010

***Achieving Competitive Advantage through Corporate Real Estate Strategy: A Study of Malaysian Public Listed Company***

Ms Kadzrina Abdul Kadir (2011) PhD

***Drivers for supplier development: the local supplier in the Malaysian automotive industry***  
***Monash University, Australia***

Ms Song Yang (2011) PhD

***An Investigation into the relationship between individual social capital and mobile phone use***  
***The University of Melbourne, Australia***

Neezam Khairunneezam Mohd Noor (2012) PhD

***Job Satisfaction of Academics in Malaysian Public Higher Education Institutions***  
***La Trobe University, Australia***

Hamrila A. Latip (2012) PhD

***Network Relationships for Business Performance: A Social Capital Perspective***  
***RMIT University, Australia***

Intan Marzita Saidon (2012) PhD

***Moral Disengagement in Manufacturing: A Malaysian Study of Antecedents and Outcomes***  
***Curtin University, Australia***

Roshayati Abdul Hamid (DBA) 2012

***Faktor Kejayaan Lean Perkhidmatan dan pencapaian Operasi: Kesan Penyederhanaan Saiz dan jenis Organisasi***  
***Universiti Kebangsaan Malaysia (UKM), Malaysia***

Agron Hoxha (2013) PhD

***The Effect of Leadership Styles, Organizational Culture, Job Resources and Organizational Citizenship Behavior on Organizational Effectiveness***  
***Universiti Malaya***

Aruntethv Bai Ganasan (2013) MSc

***Knowledge Audit Made Comprehensive Thru Six Stages***  
***Universiti Teknologi Petronas***

Amanullah Khan Miankhel (2013) PhD

***Performance Evaluation Framework of Public Sector Organizations: A Case Study of Gomal University D. I. Khan***  
***Gomal University Dera Ismail Khan KPK Pakistan***

Hamidur Rahaman Shibly (2013) DBA  
**Factors Influencing the Attitude towards ERP Applications Leading to Adoption in Organizations**  
Southern Cross University, Australia

G. Tamizharasi (2014), PhD  
**Managerial Problems and Strategies of Entrepreneurs in Small Scale Industries**  
Annamalai University, Tamil Nadu, India

Hashima Hamid (2014), PhD  
**Continuous Improvement Practices in Planning & Scheduling of Construction Projects amongst Contracting Construction Organization in Malaysia**  
Universiti Tun Hussein Onn Malaysia (UTHM)

M. G. Loganathan (2014), PhD  
**Impact of Modern Retailing on Unorganized Sector**  
Annamalai University, Tamil Nadu, India

Sajad Rezaei (2014), PhD  
**Consumer Experience Dynamics in Building Immersive and Experiential Online Retail**  
Universiti Teknologi Malaysia (UTM)

Yaser Hasan Salem Alwan (2015), PhD  
**Development of An Integrated Model for the Successful Adoption of Management Information System in Organization: (A Structural Equation Modeling Approach)**  
Universiti Tun Hussein Onn Malaysia (UTHM)

Nurul Izzatty Ismail (2016), PhD  
**Implementation and Adoption of Hospital Information System (HIS) in Malaysian Public Hospitals**  
Universiti Tun Hussein Onn Malaysia (UTHM)

Gurbinder Singh (2016), PhD  
**Service Quality Management in Selected Universities of Punjab: Students Perspective**  
Thapar University, Patiala, Punjab, India

Tan Vie Ming (2016), PhD  
**Effects of Students' Self-Esteem and Social Bonds on Customer Citizenship behaviour at International University Campus**  
Universiti Teknologi Malaysia (UTM)

P. Senthil Kumar (2016), PhD  
**Supply Chain Management Practices in Super Markets in Tamil Nadu**  
Ponnayah Ramajayam Institute of Science & Technology (PRIST University),  
Tanjavur, Tamil Nadu, India

Mailud A. H. Balal (2017), PhD  
**The determinants of the Adoption Decision of Home Grown Medical Technology in Malaysian Health Care Centers**  
Universiti Teknologi MARA, Malaysia

Nurul Hidayana (2017), PhD

**The Influence of Organizational Culture, Downward Accountability, and Knowledge Sharing on Malaysian Nonprofit Organizations Effectiveness**  
Universiti Malaya, Malaysia

Senthil R. (2017), PhD

**Investors' Perception and Satisfaction towards Share Brokers in Tamil Nadu**  
Ponnayah Ramajayam Institute of Science & Technology (PRIST University),  
Tanjavur, Tamil Nadu, India

Slamet Riyadi (2017), DBA

**Determinants of Reservoirs' Relative Efficiency and Way to Optimise Inefficient Ones: Application of Data Envelopment Analysis and Reservoir Simulation Model**  
Universiti Islam Antarabangsa

Alzahrani Murshid Mohammed (2017), (DBA)

**The Mediating Effect of Innovation on the relationship between TQM and Organizational Performance in Saudi Public Higher Education Institution**  
Universiti Utara Malaysia

Milad Dehghani (2017), PhD

**Technology Analysis, Trends, Development and Adoption Patterns of Smart Wearable Technologies**  
Sapienza Universita de Roma, Italy

Samar Rahi (2018), PhD

**Internet Banking Adoption among Customers of Commercial Banks: The Role of UTAUT and E-Service Quality**  
Universiti Sultan Zainal Abidin, Malaysia

Mohd Adzwin Faris Niasin (2018), PhD

**Conceptualizing A Mobile Shopping Intention Model using Lazy User Theory, Utilitarian Values and Convenience**  
Universiti Malaysia Sabah, Malaysia

Shallu Randhawa, (2018), PhD

**Impact of Strategic Human Resource Management on the Performance of Manufacturing Industry**  
IKG Punjab Technical University, Punjab (India)

Rikinorhakis Ridzwan, (2019), PhD

**The Influence of Resource Orchestration on Entrepreneurial Success with Moderating Effect of Social Network Competence Among Young Entrepreneurs in Malaysia**  
Universiti Malaysia Kelantan (UMK)

Sasitharan Dayanan (2019), PhD

**The Preventive Maintenance Practices and Performance Among Manufacturing Organizations in Malaysia: The Moderating Role of Technology Capabilities**  
Universiti Utara Malaysia (UUM)

Devan Sharma Krishnan (2019), DBA

**Prioritizing Core Competencies to Enhance Financial and Strategic Performance of Oil Companies**

**Universiti Islam Antarabangsa (UIA)**

**External Assessor for the Post of Associate Professor**

Universiti Teknologi Malaysia

Universiti Utara Malaysia

Universiti Malaysia Sarawak

Universiti Malaysia Pahang

University College Sedaya International (UCSI)

COMSATS University Islamabad (Pakistan)

Taylor's University

**COMPLETED SUPERVISION**

**MASTER (RESEARCH) SUPERVISION COMPLETED (Includes Co-supervision)**

1. Doris Koh Pin Pin, **2012**, "Workplace Spirituality and Organizational Commitment: The Mediation of Perceived Organizational Support" (**Co Supervisor – 2 Supervisors**)
2. Lee Heng Wei, **2013**, "The Study of Human, Organization and Technology Factors influence on Hospital Information System Satisfaction in Malaysia" (**Main Supervisor – 1 Supervisor**)
3. Moein Mayeh, **2013**, "Factors Influencing Intention to Use Tax E-filing Systems: Study on Taxpayers in Malaysia" (**Co Supervisor – 3 Supervisors**)
4. Cheah Hui Wen, **2015**, "The effect of Perceived Value on the Satisfaction and Loyalty of Generation Y Mobile Internet Users in Penang, Malaysia: The Moderating Role of Customer Switching Behavior" (**Co Supervisor – 2 Supervisors**)
5. Yuarajh K. Ramasamy, **2015**, "The Influence of Psychological and Social Factors on Green Consumption Behavior" (**Co Supervisor – 2 Supervisors**) (Universiti Malaysia Terengganu)
6. Aznarahayu Ramli, **2016**, "The Relationship Between Three Types Of Empowerment (Psychological Empowerment, Structural Empowerment And Empowering Leadership) And Contextual Performance: The Role Of Work Engagement As A Mediator" (**Co Supervisor – 2 Supervisors**)
7. Loi Wai Yee, **2017**, "The Effects of Personal Values and Sustainable Fast Fashion Consumption Beliefs on Clothing Reuse Behavior: The Moderating Roles of Facilitating Conditions and Habits", (**Co Supervisor – 2 Supervisors**)

## **PhD SUPERVISION COMPLETED (Includes Co-supervision)**

1. Ting Ding Hooi, **2003**, “Perhubungan Kualiti Perkhidmatan, Kepuasan Pelanggan dan Fungsi Pembolehubah Penyederhana di Institusi Perbankan Malaysia **(Co Supervisor – 2 Supervisors)**”
2. Fachrudin, **2004**, “Peramalan Kegagalan Syarikat: Kajian Mengenai Likuidasi Bank-bank di Indonesia” **(Co Supervisor – 2 Supervisors)**
3. Ahmad Suhaimi Baharudin, **2007**, “Computer Abuse, Social Bond Factors And The Role Of Information And Communication Technology Deterrents As Moderator In The Malaysian Public Organizations” **(Co Supervisor – 2 Supervisors)**
4. Mohd Rizal Razalli, **2008**, “The Consequences of Service Operations Practice and service Responsiveness on Hotel performance: Examining Hotels in Malaysia” **(Co Supervisor – 2 Supervisors)**
5. Alizar Hasan, **2008**, “IT Competency and Firm Performance: The Role of Organizational Learning Capability in Indonesian Manufacturing Firms” **(Co Supervisor – 2 Supervisors)**
6. Roaimah Omar, **2009**, “Supply Chain Orientation and Supply Chain Performance: The Mediating Effect of Supply Chain Quality Practices” **(Co Supervisor – 2 Supervisors)**
7. Ahmed Metani, **2009**, “Factors Influencing Intention Of Malaysians To Shop Online” **(Main Supervisor – 1 Supervisor)**
8. Sharmila Jayasingam, **2009**, “The Influence of Leaders’ Bases of Power on Knowledge Management Project Performance: The Mediating Effect of Knowledge Management Practices **(Main Supervisor – 2 Supervisors)**”
9. Saowanee Srikanjanarak (PhD), “Mobile Phone Loyalty and Switching Cost” **(Co Supervisor – 2 Supervisors)**
10. Halim Mad Lazim, **2010**, “Total Productive Maintenance Practices and Manufacturing Performance: The Moderating Effect of Production Processes” **(Main Supervisor – 1 Supervisor)**
11. Fadhilah Mat Yamin **2011**, “User Knowledge and Search Satisfaction: The Mediating Role of Search Behavior” **(Main Supervisor – 1 Supervisor)**
12. Jasmine Yeap Ai Leen, **2012**, “The Impact of Website Characteristics on Website Stickiness: A Moderated-Mediation Model of Trust” **(Main Supervisor – 2 Supervisors)**
13. Yuliharsi Eri, **2012**, “Antecedents and Outcomes of Internet Abuse in the Workplace: The Moderating Effects of Gender, Age and Internet Experience”, **(Main Supervisor – 1 Supervisor)**
14. Annamalai Chockalingam, **2012**, “The Critical Success Factors (CSF) of ERP In India: The Moderating Role of Organization Culture and Implementation Stage” **(Main Supervisor – 1 Supervisor)**
15. Shiva Jahani, **2012**, “The Effect of Socio-Technical Enablers on Knowledge Sharing among Academics in Iran with Social Network Ties as a Moderator” **(Co Supervisor – 2 Supervisors)**
16. Jason Lee Wai Chow, **2012**, “Antecedents and Outcomes of Relationship Quality in Outsourcing in the Electronics and Electrical Sector: A Buyer Firm Perspective”, **(Co Supervisor – 2 Supervisors)**
17. Ghassan M. Alnajjar, **2012**, “Mobile Information Systems: An Empirical Analysis of the Determinants of Mobile Commerce Acceptance among Jordanians” **(Co Supervisor – 2 Supervisors)**, Universiti Utara Malaysia



18. Sabai Khin, **2013**, Towards a New Perspective of Product Innovativeness among Technopreneurial Software Firms: Integrating Strategic Innovation & Resource-based Theories” (**Co Supervisor – 2 Supervisors**)
19. Alireza Jalali, **2013**, “The Moderating Effect of Social Capital in Relation to Entrepreneurial Orientation and Firm Performance” (**Co Supervisor – 2 Supervisors**)
20. Theresa Ho Char Fei, **2013**, “The Influence Of Intellectual Capital And Organisational Learning Capability On The Competitive Capabilities Of Manufacturing Small And Medium Enterprises (SMEs) In Malaysia” (**Co Supervisor – 2 Supervisors**)
21. Normalini Kassim, **2013**, “Understanding Consumer Adoption And Security Of Internet Banking: A Proposed Biometrics Technology Implementation In The Malaysian Banking Context” (**Main Supervisor – 1 Supervisor**)
22. Santhanamery Thominathan, **2013**, “Factors Influencing Continuance Usage Intention of E-Filing System among Taxpayers in Malaysia” (**Main Supervisor – 1 Supervisor**)
23. Elham Rahbar, **2014**, “Willingness to Pay Premiums for Green Brand Extension Product: Moderating Effect of the Green Extension Strategies” (**Co Supervisor – 2 Supervisors**)
24. Norzieiriani Ahmad, **2014**, “The Effect of Lifestyle on Consumer Satisfaction and Continuance Intention in Online Shopping” (**Co Supervisor – 2 Supervisors**)
25. Rahim Mosahab, **2014**, “Internal Marketing as an Antecedent to Service Quality: Mediated by Affective Commitment and Organizational Citizenship Behavior” (**Co Supervisor – 2 Supervisors**)
26. Amin Maghsoudi, **2015**, “Inter-Organizational Factors, Coordination Mechanism Initiatives and Performance: Study of Humanitarian Supply Chains” (**Co Supervisor – 3 Supervisors**)
27. Yuni Nustini, **2015**, “Determinants of the Enterprise Resource Planning Systems Post-Implementation Benefits in Indonesia: The Moderating Role of Systems Customization and User Resistance”, (**Main Supervisor – 2 Supervisors**)
28. Ang Boon Sin, **2015**, “A Study of Knowledge Creation in Six Sigma DMAIC Project Success and Its Impact on Organization Performance”, (**Co Supervisor – 2 Supervisors**)
29. Fadhilah Mohd Zahari, **2015**, “Determinants and Consequences of Green Innovation Adoption: A Study on ISO 14001 Manufacturing Firms in Malaysia”, (**Main Supervisor – 1 Supervisor**)
30. Tariq Tawfeeq, **2015**, “The Role of Executive Turnover as a Moderator in Determining Corporate Performance and Financial Leverage in Jordan”, (**Co Supervisor – 2 Supervisors**)
31. Sunita Rega Kathiravellu, **2016**, “Managerial Roles on Knowledge Sharing Behaviour Among the Malaysian Civil Servants”, (**Co Supervisor – 2 Supervisors**), Universiti Teknologi Malaysia
32. Rapepan Paochoo, **2016**, “Internationalization performance of SMEs in Thailand: The roles of International Entrepreneurial Orientation, Sufficiency Economy Philosophy And Organizational capabilities”, (**Co Supervisor – 2 Supervisors**)
33. Masoumeh Mohtaramzadeh, **2016**, “B2B E-Commerce Adoption and Its Influence on Performance i Manufacturing Companies In Iran: Moderating Role of Organizational Culture and Mediating Role of B2B E-Commerce Adoption”, (**Main Supervisor – 1 Supervisor**)

34. Lim Ying San, **2016**, “The Influence of Brand Trust, Brand Association, Brand Loyalty on Brand Equity in Cyberspace: Moderating Effect of Online Purchase Frequency”, (**Co Supervisor – 2 Supervisors**)
35. Ng Hee Song, **2016**, “The Influence of Transformational Leadership and Competence on Small Enterprise Success in Malaysia: The Mediating Effect of Innovativeness”, (**Co Supervisor – 2 Supervisors**)
36. Gabriel Gim Chien Wei, **2016**, “Predictors of Turnover Intention among Auditors: The Mediating Roles of Work Interference with Personal Life and Affective Professional Commitment”, (**Main Supervisor – 1 Supervisor**)
37. Yanti Mustapha, **2016**, “Stimulating Malaysian SME Performance: The Synergistic Role of Entrepreneurial Capital, Entrepreneurial Competencies and Institutional Support”, (**Co Supervisor – 2 Supervisors**)
38. Rohani Abdullah, **2016**, “Green Supply Chain Management Practices and Sustainable Performance among ISO 14001 Manufacturing Firms: The Moderating Impact of Supply Chain Integration” (**Co Supervisor – 2 Supervisors**)
39. Yaowalak Trakulmaykee, **2016**, “Turnover Intention In Thailand Hotel: The Role Of Work Happiness” (**Co Supervisor – 2 Supervisors**)
40. Saravanan Nathan Lurudusammy, **2016**, “Factors Influencing the Adoption and Usage Continuance of Broadband Internet Technology among Individuals” (**Main Supervisor – 1 Supervisor**)
41. Eman Nafa Aljaghtami, **2016**, “Work Engagement, Leadership Styles, Psychological Capital amongst Women Teachers in Saudi Arabia Public Schools: The Moderating Roles Of Person Organisation Fit” (**Co Supervisor – 2 Supervisors**)
42. Kuan Siaw Vui **2016**, “Leadership Styles, Job Performance and Subjective Occupational Success: The Moderating Impact of Mentoring” (**Co Supervisor – 3 Supervisors**)
43. Najib Mohammed Abdulqader, **2016**, “The Effect of Image and Brand Trust on Repeat Visitation” (**Co Supervisor – 2 Supervisors**)
44. Abdul Hafaz Ngah, **2016**, “Barriers and Enablers to the adoption of Halal Transportation and Halal Warehousing services among manufacturers in Malaysia” (**Co Supervisor – 2 Supervisors**) **Universiti Malaysia Pahang**
45. Nabil Hasan Saleh Sharman, **2017**, “Online Value Co-Creation Engagement Integrative Model for Malaysian Higher Education Institutions” (**Co Supervisor – 2 Supervisors**) **Universiti Teknologi Malaysia**
46. Abang Azlan, **2017**, “Firm Innovativeness and Organisational Performance: Knowledge Management, Innovative Culture And Information Technology Capability”, (**Main Supervisor – 2 Supervisors**)
47. Khong Lai Kuan, **2017**, “Malaysian Small and Medium Family Businesses Performance: The Roles of Familiness, Knowledge Sharing and Innovation Capability”, (**Co Supervisor – 2 Supervisors**)
48. Fardzah Sulaiman, **2017**, “Antecedents and Outcomes of Intranet Portal Utilization in Malaysian Research University: Employee Satisfaction as the Mediator”, (**Main Supervisor – 2 Supervisors**)
49. Azreen Roslan, **2017**, “The Mediating Effects of Risk Management Practices on Organizational Attributes and Organizational Performance”, (**Co Supervisor – 2 Supervisors**)
50. Yap Lang Ling, **2017**, “The Impact of Service Supply Chain on Organizational Performance of Malaysian Public Hospitals”, (**Co Supervisor – 2 Supervisors**)

51. Imran Mahmud, **2017**, “Antecedents and Outcome of End User Grumbling In Enterprise Resource Planning Systems Pre-Implementation Phase: A Study Among The Manufacturing Firms In Bangladesh”, (**Main Supervisor – 1 Supervisor**)
52. Shehnaz Tehseen, **2017**, “Cultural Orientations, Entrepreneurial Competencies, Entrepreneurial Innovativeness, and Business Success: An Intra-Cultural Study among Ethnic Entrepreneurs under the Context of Malaysian Wholesale and Retail SMEs”, (**Co Supervisor – 3 Supervisors**) **Universiti Kuala Lumpur**
53. Ali Vafa, **2017**, “Information sharing along supply chain in Malaysian manufacturing companies”, (**Co Supervisor – 2 Supervisors**)
54. Behzad Foroughi, **2017**, “Stadium Atmosphere, Emotions, and Spectators’ Behavioural Intention towards Teams in Malaysia Super League”, (**Co Supervisor – 2 Supervisors**)
55. Ahmed Mohammed Mutahar Almadhwah, **2018**, “Factors Determining Intention to Use Mobile Banking Among Clients Within Yemeni”, (**Co Supervisor – 3 Supervisors**) **Universiti Teknologi MARA (UiTM)**
56. Savita K. Sugathan, **2018**, “The Drivers and Outcomes of Green Supply Chain Management within ISO-14001 Certified Manufacturing Firms in Malaysia: A Perspective from Green IT and Green IS”, (**Co Supervisor – 2 Supervisors**) **Universiti Teknologi PETRONAS**
57. Lee Heng Wei, **2018**, “Global Virtual Teams: The Impact of Diversity, Organization and Technology on Firm Performance”, (**Main Supervisor – 1 Supervisor**)
58. Jocelyne Lee Jia Lin, **2018**, “The Influence of Strategic Human Capital on Organizational Performance of Manufacturing Organizations in Malaysia”, (**Co Supervisor – 2 Supervisors**)
59. Vani Tanggamani, **2018**, “Investigating Corporate Social Responsibility - Firm Performance Loop: The Role of Assurance, Reputation and Industry Type” (**Co Supervisor – 2 Supervisors**) (**Graduate School of Business, USM**)
60. Vijayesvaran Arumugam, **2018**, “The Effectiveness of Electronic Word-of-Mouth in Attracting International Students to Enrol into Private Universities in Malaysia”, (**Co Supervisor – 2 Supervisors**)
61. Muhammad Ashraf Fauzi, **2018**, “Determinants of Knowledge Sharing Behaviour towards Research Engagement among Senior Academics in Malaysia”, (**Co Supervisor – 3 Supervisors**) (**Multimedia University**)
62. Pauline Ang Hui Leng, **2019**, “Antecedents and Outcome of Cloud Computing Adoption Among Hotels in Malaysia”, (**Co Supervisor – 2 Supervisors**) (**Graduate School of Business, USM**)
63. Stephanie Chuah Hui Wen, **2019**, “Antecedents and outcomes of customer engagement behavior in the airline brand fan pages”, (**Main Supervisor – 2 Supervisors**)
- 64.

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**Doctor of Business Administration (DBA) SUPERVISION COMPLETED  
(Includes Co-supervision)**

1. Amlus Ibrahim, **2005**, “Extending the Technology Acceptance Model to Account for Psychological Attachment and User Resources in a Mandated Environment. Malaysian School Teachers’ Use of Computers in Teaching”. **(Main Supervisor) DBA**
2. Chuah Poh Lean, **2006**, “Context Driven Suppliers Development Practices” **(Main Supervisor) DBA**
3. Tan Hooi Sien **2006**, “Service Sabotage in the Hotel Industry” **(Co-supervisor) DBA**
4. Filzah Md Isa, **2007**, “Change Management Initiatives and Change Success in Direct Selling Industry: The Moderating Role of Attitude towards Change” **(Main Supervisor) DBA**
5. Abdul Rahim Othman, **2007**, “Assessing Marketing Capabilities and Performance of Casual Dining Restaurants in Malaysia” **(Co-supervisor) DBA**
6. Dolhadi Zainudin, **2008**, “Antecedents and Performance Outcome of ISO 9000 Certification Among Small And Medium Enterprises” **(Co-supervisor) DBA**
7. Mary Ann Harris, **2008**, “The Tourism Destination Image (TDI) of Penang: Is TDI affected by Sociodemographic Factors and does it Influence Conative Behavior?” **(Co-supervisor) DBA**
8. Ong Cheng Tin, **2008**, “The Impact of Logistic Service Quality, and Customer Satisfaction on Customer Loyalty” **(Co-supervisor) DBA**
9. Mohd Faiz Hilmi, **2008**, “Antecedents & Impact Of Innovativeness On Malaysian SMEs” **(Main Supervisor) DBA**
10. Shishi Kumar Piaralal, **2009**, Antecedents and Outcomes of Satisfaction with Service Recovery: A Study among Phone users in Klang Valley, Malaysia. **(Co-supervisor) DBA**
11. Vijayakumar Balasundram, **2009**, The Impact of Supply Chain Practices, Cross Functional Coordination & Supply Chain Responsiveness on Competitive Advantage & Performance of a Firm **(Main Supervisor) DBA**
12. Nasina Mat Desa, **2009**, HR practices and the employee Job Performance: The mediating role of POS **(Co-supervisor) DBA**
13. Govindan Subramaniam, **2010**, Business Intelligence and its impact towards the performance of the local manufacturing enterprises **(Main Supervisor) DBA**
14. Gunalan Nadarajah, **2010**, “Factors Influencing Third Party Logistics Performance based on Manufacturer’s Perspective: The Role of Trust as a Mediator” **(Main Supervisor) DBA**
15. Jesudass Thomas, **2014**, “Lean Practices and Its Effect on Non-Financial and Financial Performance” **(Main Supervisor) DBA**
16. Wong Chee Keong, **2017**, “Antecedents and Outcome of Cloud Computing Adoption among Public Listed Companies in Malaysia”, **(Co-supervisor) DBA**
17. Osama Isaac, **2017**, “The Relationship Between Overall Quality, Internet Usage, User Satisfaction, Task-Technology Fit, and Performance Impact among Employees Within Public Sector in Yemen” **(Co-supervisor) DBA, Universiti Teknologi MARA**
18. Yeoh Ee Pheng, **2019**, “Determinants of Continued Usage Intention of Trade Finance Internet Banking Services: A Study Among SME In Northern Malaysia” **(Co-supervisor) DBA**

**ONGOING SUPERVISION****MASTERS SUPERVISION (RESEARCH) SUPERVISION (Includes Co-supervision)**

1.	Qi Fang Shu	The Effect of Occupational Stress on Well-Being and Medical Professionalism among Doctors in Hebei Province, China: The Role of Humour
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**PhD SUPERVISION**

1.	GOWRI A/P SELVAM (P-ED0017/14(R))	Business Model Innovation: A Study On Ecopreneurship And Holistic Innovation Management In The Spa Industry
2.	KOGILAH A/P NARAYANASAMY (P-ED0075/11(R))	The Prevalence of Cyberbullying and Its Psychological Impact on Victim and Perpetrator among School and University Students in Malaysia
3.	YALINI A/P EASVARALINGAM (P-ED0105/11(R))	Destination attractiveness and segmentation of nature-based tourists in Malaysia
4.	HANISAH BINTI MAT SALIM (P-ED0016/14(R))	RFID Warehouse Management Solution in Malaysia
5.	TALESEVI A/P MUNIANDI (P-ED0011/16(R))	The Impact of Adopting an HR Shared Center on Customers and Employees: A Case Study Of Intel Malaysia
6.	CHEAH CHING MUN (S-ED0006/14(R))	Green IT
7.	GAN PEI LENG (P-ED0009/14(R))	Motivational Factors That Contribute to Green IT Adoption: A Malaysian Context
8.	SHARIDATUL AKMA ABU SEMAN (P-ED0015/15(R))	Willingness to Pay for a paid mHealth Apps: The Relationship between Functionality, Usability and Trust towards Willingness to Pay among female mobile user
9.	DEVISAKTI D/O ANNAMALI (P-ED0016/15(R))	A Comparative Study of Continuance Intention to use E-Learning System between Public and Private Universities
10.	CHUAH HUI WEN (P-ED0005/16(R))	Fostering Brand Loyalty through Customer Engagement in Online Brand Communities: The Role of Brand Commitment
11.	SANGEETHA A/P BALASUBRAMANIAM (P-ED0007/17(R))	Acceptance of Patients Portal among the Medical Practitioners in Primary Health Care at Malaysia
12.	NOOR AZLIN BINTI ABDULLAH (P-ED0013/15(R))	The Relationship Between User High Performances on Continuously Practice Of Digital Library And Digital Library Services Performance: The Mediation Of Library Engagement

13.	JANET HO SIEW CHING (P-ED0011/15(R))	Curiosity, Personality, And Cyber Deviance Towards Counter Productive Behavior Among Community College Students
14.	OOI CHONG KHENG (S-ED0027/15(R))	Nation of Lifelong Learners

## AWARDS

1. **Most Active** Reviewer 2014, International Arab Journal of Information Technology (IAJIT) (**ISI Impact Factor Journal**)
2. **Best Professor in Operations Management**, Asia's Best B School Awards (2012)
3. **Best Paper Award**, The 2nd International Conference on Technology and Operations Management (ICTOM 2010). Halim Mad Lazim and T. Ramayah "**Sustaining Cost Performance through TPM Approach: A Study of Manufacturing Organizations in Malaysia**"
4. Highly Commended Award Winner, Literati Network Awards for Excellence 2010 "**What makes undergraduate students enroll into an elective course? The case of Islamic accounting**" [**EMERALD**]
5. Sanggar Sanjung USM 2009 (**Publication Category**)
6. Most Active Reviewer 2009, International Arab Journal of Information Technology (IAJIT) (**ISI SSCI Impact Factor Journal**)
7. Highly Commended Award Winner at the Literati Network Awards for Excellence 2008 [**EMERALD**]
8. Best Reviewer of the Year Award 2008, International Arab Journal of e-Technology
9. Best Reviewer of the Year Award 2008, Contemporary Management Research (CMR)
10. Most Active Reviewer 2007, International Arab Journal of Information Technology (IAJIT)
11. 2006 AGBA Distinguished ASEAN Scholar Award, Academy for Global Business Advancement (AGBA)

## International Program Committee (2019)

1. International Symposium on Applied Structural Equation Modeling and Methodological Matters (SASEM 2019), Melaka, Malaysia. 21-24 August 2019. <https://sasem2019.org/>
2. The 13th Asian Academy of Management International Conference 2019 (AAMC 2019), 8-10 October 2019, Penang, Malaysia. <http://aamc.usm.my/>
3. Fourth North American International Conference on Industrial Engineering and Operations Management Conference (IEOM Toronto), 23-25 October 2019, Toronto, Canada. <http://ieomsociety.org/toronto2019/>
4. 21st International Conference on Enterprise Information Systems (ICEIS 2019), 3-5 May 2019, Heraklion, Crete, Greece. <http://www.iceis.org/>

5. International Conference on Education, Transportation and Disaster Management (ICETDM 2019), 8-9 March 2019, Taipei, Taiwan. <https://icetdm.coreconferences.com/>
6. Third International Conference on Advanced Innovations in Engineering and Technology (ICAIET 2019), 29-30 January 2019, New Delhi, India. <https://confintl.org/icaiet/>
7. Third International Conference on Advances & Challenges in Interdisciplinary Engineering and Management (ICACIEM 2019), 28-29 March 2019, Tamil Nadu, India. <https://confintl.org/icaciem/>
8. Third International Conference on Frontiers of Research in Engineering, Science and Technology (ICFOREST 2019), 29-30 January 2019, New Delhi, India. <http://icforest.in/>
9. Tenth International Conference on E-Education, E-Business, E-Management and E-Learning (IC4E 2019), 11-13 January 2019, Tokyo, Japan. <http://www.ic4e.net>
10. The Eleventh International Conference on Mobile, Hybrid, and On-line Learning (eLmL 2019), 24-28 February 2019, Athens, Greece. <https://www.iaria.org/conferences2019/eLmL19.html>
11. Eighth International Conference on Cloud Computing and eGovernance (ICCCEG 2019), 25-26 July 2019, London, UK. <http://iccceg.org/>
12. Seventh World Conference on Information Systems and Technologies (WorldCIST 2019), 16-19 April 2019, La Toja Island, Spain. <http://www.worldcist.org/>
13. Ninth International Conference on Operations and Supply Chain Management (OSCM 2019), 15-18 December 2019, Ho Chi Minh, Vietnam. <http://oscm-forum.org/oscm-2019/>
14. The 2019 International Conference on Information Technology & Systems, 6-8 January 2019, Quito, Ecuador. <http://www.icits.me/index.php?lang=en>
15. International Conference on Software, Computer and Manufacturing Engineering (ICSCME 2019), 1-2 October 2019, Bangkok, Thailand. <http://icscme.coreconferences.com/>
16. Fifth International Conference on Information Engineering, Management and Security (ICIEMS 2019), 29-30 January 2019, New Delhi, India. <http://iciems.in/index.html>
17. Second International Conference on Recent Evolutions and Adaptable Technologies in Engineering (ICREATE 2019), 29-30 January 2019, New Delhi, India. <http://icreate.asia/index.html>
18. Asia-Pacific Conference on Business & Social Science (APCBSS 2019), 25-27 February 2019, Fukuoka, Japan. <http://apcbss.org/site/page.aspx?pid=901&sid=6051&lang=en>
19. The Sixth Annual Symposium on Management and Social Sciences (ASMSS 2019), 16-18 July 2019, Nagoya, Japan. <http://www.asmss.org/site/page.aspx?pid=901&sid=6017&lang=en>
20. Sixth International Conference on Industrial Engineering, Management Science and Applications (ICIMSA2019), 16-18 December 2019, Seoul, Korea. <http://icatse.org/icimsa/>
21. International Conference on E-business and Applications (ICEBA 2019), 25-28 February 2019, Bangkok, Thailand. <http://www.iceba.org/>
22. International Symposium on Business Modeling and Software Design (IS-BMSD 2019), 2-3 July 2019, Lisbon, Portugal. <http://www.is-bmsd.org/>
23. 2019 International Conference on Frontiers of Information and Communications Security (ICSFrontiers 2019), 29-31 July 2019, Rome, Italy. <http://www.icsfrontiers.org/>

24. 8th International Conference on Mobile & Wireless Networks (MoWiN 2019), 25-26 May 2019, Vancouver, Canada. <https://ccseit2019.org/mowin/index.html>
25. 2019 the 4th International Conference on Multimedia and Image Processing (ICMIP 2019), 19-21 January 2019, Kuala Lumpur, Malaysia. <http://icmip.org/>
26. 3th International Conference on Software Security(IC2S 2019), 25-26 May 2019,Bangalore, India. <http://flyccs.com/Conference/ICN2S/index.html>
27. 5th International Conference on Computer Science, Engineering and Information Technology (CSITY 2019), 31 August – 1 September 2019, Dubai, UAE. <https://csity2019.org/index.html>
28. 2019 International Conference on Management Science and Industrial Engineering (MSIE 2019), 24-26 May 2019, Phuket, Thailand. <http://www.msie.org/index.html>
29. 34th IBIMA Conference (IBIMA 2019), 13-14 November 2019, Madrid, Spain. <https://ibima.org/>
30. The 3rd International Conference on Cryptography, Security and Privacy (ICCSP 2019), 19 January 2019, Kuala Lumpur, Malaysia. <http://www.iccsp.org/>
31. 2019 International Conference on Emerging Networks Technologies (ICENT 2019), 20-22 September 2019, Tokyo, Japan. <http://www.icent.org/index.html>
32. 9th International Conference on Industrial Engineering and Operations Management (IEOM 2019), 5-7 March 2019, Bangkok, Thailand. <http://ieomsociety.org/ieom2019/>
33. International Conference on Innovation and Management (IAM2019 Summer), 9-12 July 2019, Hiroshima, Japan. <http://iam2019s.conf-online.org/>
34. The 7th International Conference on Business and Social Science (ICBASS 2019), 26-28 March 2019, Kyoto, Japan. <http://icbass.org>
35. International Conference on Software, Computer and Manufacturing Engineering (ICSCME 2019), 1-2 October 2019, Bangkok, Thailand. <https://icscme.coreconferences.com/>
36. First Global Conference on Education and Social Sciences (GCESS 2019), 16-17 June 2019, Maldives. <https://confintl.org/gcess/index.html>



## RESEARCH FUNDINGS

	<b>Research Project</b>	<b>Source</b>	<b>Total Funds</b>	<b>Begin Year</b>	<b>End Year</b>
1	AKEPT Malaysia, Higher Education Leadership Academy, Leadership Research Grant	AKEPT	RM 49,985	2008	2009
2	The reasons behind Malaysian firm going international, their market choice and performance: An instrument development and validation.”	FRGS	RM 35,000	2007	2010
3	Online Recommendation Systems: The Potential and Possibilities of Word-Of-Mouth on the Internet	FRGS	RM 35,000	2007	2010
4	Extent of Knowledge Sharing among Academicians: Modelling the Anti-Thesis of Sharing	RU	RM 117, 312	2007	2011
5	Integrating Technological Pedagogical Content Knowledge (TPCK) Model into WIKI Collaborative Learning	RU	RM 120,980	2007	2009
6	Technology Adoption among SMEs: Towards an Integrated Model	RU	RM 129,000	2008	2012
7	Internet Marketing: Building Competitive Advantage in E-Business Adoption among SMEs	RU	RM 133,018	2008	2011
8	Outsourcing and Its Impact on Organizational Performance: A Study of Small and Medium-Sized Organizations	RU	RM 99,990	2011	2013
9	Surfing not Studying: Internet Addiction Is It A Disruptive and Emerging Clinical Phenomenon Among Undergraduates	RU	RM 127, 578	2012	2014
10	Manager’s Perception on Green Information System (IS) Adoption and Environmental Performance in Malaysian SMEs: A Field Survey	RU	RM 166,530	2012	2015
11	Consumer Psychographic, Cause-Related Marketing Practices and Perceived Corporate Identity in Purchase Intention of CSR Product: A Cross-Cultural Examination of Indonesia-Malaysia-Thailand Growth Triangle (IM T-GT)	RU	RM 135, 711	2012	2015
12	Empowering The “Base-Of Pyramid” Readiness: Towards An Inclusive Entrepreneurship Framework For “Rural	ERGS	RM 95,000	2013	2015

	Transformation Agenda”				
13	Innovative Culture As An Enabler: Bolstering Innovative Performance For Malaysian SMEs	RU	RM 111,530	2013	2016
14	A Study of Small and Medium Enterprise Owner’s Intention to Adopt E-commerce in Malaysia	RU	RM 164,000	2013	2015
15	Nurturing Pioneering Minds Towards Innovation-based Economy: Leveraging the Innovative Performance of Human Capital through Social Embeddedness and Pro-Innovativeness Organisational Architecture.	FRGS	RM 50,000	2011	2014
16	Validation Of A Facebook Addiction Scale Among Millennial Undergraduates	FRGS	RM 96,000	2014	2016
17	Modelling Green Entrepreneurship Proclivity For Green Economy Among Generation Y Nascent Entrepreneurs	FRGS	RM 50,000	2014	2016
18	The ‘Base-Of-Pyramid Community Readiness: Towards An Inclusive Entrepreneurship Framework For “Rural Transformation Agenda”	FRGS	RM 65,190	2014	2016
19	Embedded Values In The Technology Based Service Delivery System: Developing An Integrated Framework	FRGS	RM 93,000	2014	2016
20	Overcoming Poor Research Productivity In Malaysian Universities: A University Knowledge Sharing Protocol	FRGS	RM 89,400	2014	2016
21	A fundamental framework to investigate information sharing on supply chain performance.	FRGS	RM 70,200	2015	2018
22	Developing A Predictive Model of Crowdsourcing Based on Online Crowd Participation and Engagement for SME	FRGS	RM 100,000	2015	2017
23	Developing A Customer-Based Brand Equity and Brand Evangelism Model for Higher Education in Malaysia	FRGS	RM 70,000	2015	2017

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**INTERNATIONAL RESEARCH FUNDING INCLUDING CONTRACT RESEARCH**

	<b>Research Project</b>	<b>Source</b>	<b>Total Funds</b>	<b>Begin Year</b>	<b>End Year</b>
1	What Drives Malaysian Consumers' Affinity with Japanese Retail Brands? A Field Study of Uniqlo and Daiso	SUMITOMO	USD 5,000	2015	2016
2	Knowledge-Sharing Program Using Good Asian Practices in Innovation and Development	ADB	RM 45,000	2009	2010
3	POSCO TJ Park Foundation & POSCO Research Institute Research Grants for Asia Studies	POSCO	USD 15,000	2007	2008

**PUBLICATIONS**
**Impact Factor Journals**
**Published & Forthcoming 2019**

1. Yong, J. Y., Yusliza, M-Y., Ramayah, T., & Fawehinmi, O. (2019). Nexus between green intellectual capital and green human resource management, **Journal of Cleaner Production**, 215, 364-374. (ELSEVIER) (SCI ISI Impact Factor: 5.651)
2. Osama Isaac, Adnan Aldholay, Zaini Abdullah, & T. Ramayah (2019). Online learning usage within Yemeni higher education: The role of compatibility and task-technology fit as mediating variables in the IS success model. *Computers & Education*, (ELSEVIER) (SCI ISI Impact Factor: 4.538)
3. Krey, N., Ramayah, T., Rauschnabel, P., & Stephanie Chuah Hui-Wen (2018). How functional and emotional ads drive smartwatch adoption: The moderating role of consumer innovativeness and extraversion. **Internet Research**, (EMERALD) (SSCI ISI Impact Factor: 3.838)
4. Jihad Mohammad, Farzana Quoquab, Siti Halimah, & T. Ramayah (2018). Workplace Internet leisure and employees' productivity: The mediating role of employee satisfaction. **Internet Research**, (EMERALD) (SSCI ISI Impact Factor: 3.838)
5. Gabriel Gim Chien Wei, & T. Ramayah (2019). Predicting Turnover Intention Among Auditors: Is WIPL A Mediator? *The Service Industries Journal (FSIJ)*, (TAYLOR & FRANCIS) (SSCI ISI Impact Factor: 1.258)
6. Hasliza Abdul Halim, Noor Hazlina Ahmad, & T. Ramayah (2018). Innovation Culture in SMEs: The Importance of Organisational Culture, Organisational Learning

- and Market Orientation. **Entrepreneurship Research Journal**, (DeGRUYTER) (SSCI Impact Factor: 1.250)
7. Tariq Ahmed, Jane E Klobas, & T. Ramayah (2019). Personality Traits, Demographic Factors and Entrepreneurial Intentions: Improved Understanding from a Moderated Mediation Study. **Entrepreneurship Research Journal**, (DeGRUYTER) (SSCI Impact Factor: 1.250)
  8. Mehrbakhsh Nilashi, Mohammad Dalvi, Morteza Zamani, Othman Ibrahim & T. Ramayah (2018). An interpretive structural modelling of the features influencing researchers' selection of reference management software. **Journal of Librarianship and Information Science**, 51(1), 34-46. (SAGE) (SSCI ISI Impact Factor: 1.089)
  9. Ahmed Ibrahim Alzahrani, Imran Mahmud, T. Ramayah, Osama Alfarraj, & Nasser Alalwan (2018). Modelling digital library System Success Using the DeLone and McLean Information System Success Model. **Journal of Librarianship and Information Science**, (SAGE) (SSCI ISI Impact Factor: 1.089)
  10. Jun-Hwa, C., Hiram Ting, T. Ramayah, Mumtaz Memon, Cham Tat Huei, & Enrico Ciavoline (2018). A Comparison of Five Reflective-Formative Estimation Approaches: Reconsideration and Recommendations in Tourism Research. **Quality & Quantity**, (SPRINGER) (SSCI ISI Impact Factor: 1.072)
  11. Ali Vafaei Zadeh, T. Ramayah, & Haniruzila Hanifah (2018). Modeling Anti-Malware Use Intention of University Students in a Developing Country Using Theory of Planned Behavior, **Kybernetes**, (EMERALD) (SCIE ISI Impact Factor: 0.980)
  12. Tan, Chong King, T. Ramayah; Teoh Ai Ping, & Cheah Jun-Hwa, (2019). Factors Influencing Virtual Team Performance in Malaysia. **Kybernetes**, (EMERALD) (SCI ISI Impact Factor: 0.980)
  13. Foroughi, B., Mohammad Shah, K., Ramayah, T., & Iranmanesh, M. (2019). The effects of peripheral service quality on spectators' emotions and behavioural intentions. **International Journal of Sports Marketing and Sponsorship**, (EMERALD) (SSCI ISI Impact Factor: 0.622)
  14. Zainab, A. M., Kiran, K., T. Ramayah, & Karim, N. H. A. (2018). Modelling Drivers of Koha Open Source Library System Using Partial Least Squares Structural Equation Modelling. **Malaysian Journal of Library & Information Science (MJLIS)**, (SSCI ISI Impact Factor: 0.425)
  15. Fauzi, M. A., Nya-Ling, C., T. Ramayah, & Ojo, A. O. (2019). Evaluating academics' knowledge sharing intentions in Malaysian public universities. **Malaysian Journal of Library & Information Science (MJLIS)**, (SSCI ISI Impact Factor: 0.425)

## Published & Forthcoming 2018

1. Muhammad Mohsin Zahid, Bakhtiar Ali, Muhammad Shakil Ahmad, T. Ramayah & Naila Amin (2018). Factors Affecting Purchase Intention and Social Media Publicity of Green Products: Mediating Role of Concern for Consequences. **Corporate Social Responsibility and Environmental Management**, 25(3), 225-236. (WILEY) (SSCI ISI Impact Factor: 4.918)
2. Adnan H. Aldholay, Osama Isaac, Zaini Abdullah, & T. Ramayah (2018). The Role of Transformational Leadership as a Mediating Variable in DeLone and McLean Information System Success Model: The Context of Online Learning usage in Yemen. **Telematics and Informatics**, 35(5), 1421-1437. (ELSEVIER) (SSCI ISI Impact Factor: 3.789)

3. Nor Azim Ahmad Radzi, Amran Harun, Abdul Wahid Mohd Kassim, Jaratin Lily & T Ramayah (2018). Benefits of Facebook Fan/Brand Page Marketing and Its Influence on Relationship Commitment among Generation Y: Empirical Evidence from Malaysia. **Telematics and Informatics**, 35(7), 1980-1993. (ELSEVIER) (SSCI ISI Impact Factor: 3.789)
4. Chuah, Stephanie Hui-Wen; Rauschnabel, Philipp A.; Tseng, Ming-Lang; Ramayah, T. (2018). Reducing temptation to switch mobile data service providers over time: the role of dedication vs. constraint. **Industrial Management and Data Systems**, 118(8), 1597-1628. (EMERALD) (SSCI ISI Impact Factor: 2.948)
5. Cheah Jun-Hwa, Marko Sarstedt, Christian Ringle, Ramayah, T., & Hiram Ting (2018). Convergent Validity Assessment of Formatively Measured Constructs in PLS-SEM: On Using Single-item versus Multi-item Measures in Redundancy Analyses. **International Journal of Contemporary Hospitality Management**, 30(11), 3192-3210. (EMERALD) (SSCI ISI Impact Factor: 2.874)
6. Hong Chee Hong, T. Ramayah, & Chandrakantan, S. (2018). The Relationship between Critical Success Factors, Internal Control and Safety Performance in the Malaysian Manufacturing Sector. **Safety Science**, 104, 179-188. (ELSEVIER) (SCI ISI Impact Factor: 2.835)
7. Chuan Huat Ong, Heng Wei Lee & T. Ramayah (2018). Impact of brand experience on loyalty, **Journal of Hospitality Marketing & Management**, 27(7), 755-774. (TAYLOR & FRANCIS) (SSCI ISI Impact Factor: 2.683)
8. Sharmila Jayasingam, Yuji Fujiwara & T. Ramayah (2018). "I am competent so I can be choosy": Choosiness and its Implication on Graduate Employability. **Studies in Higher Education**, 43(7), 1119-1134. (TAYLOR & FRANCIS) (SSCI ISI Impact Factor: 2.321)
9. Hamid Reza Peikari, T. Ramayah, Mahmood Hussain Shah, & May Chiun Lo (2018). Patients perception of the information security management in health centers: the role of organizational and human factors. **BMC Medical Informatics and Decision Making**, 18(102), 1-13. (SCIE ISI Impact Factor: 2.134)
10. Abdullah Al Mamun, Muhammad Mohiuddin, Ghazali Ahmad, Ramayah Thurasamy, & Syed Ali Fazal (2018). Recycling Intention and Behavior among Low-Income Households. **Sustainability**, 10(7), 2407(1-22). <https://doi.org/10.3390/su10072407>. (MDPI) (SSCI ISI Impact Factor: 2.075)
11. Amin Maghsoudi, Suhaiza Zailani, T. Ramayah & Ala Pazirandeh (2018). Coordination of efforts in disaster relief supply chains: the moderating role of resource scarcity and redundancy. **International Journal of Logistics Research and Applications**, 21(4), 407-430. (TAYLOR & FRANCIS) (SSCI ISI Impact Factor: 1.820)
12. Masoumeh Mohtaramzadeh, T. Ramayah & Jacky Cheah Jun Hwa (2018). B2B E-commerce adoption in Iranian manufacturing companies: The contingent role of organizational culture. **International Journal of Human-Computer Interaction**, 34(7), 621-639. (TAYLOR & FRANCIS) (SSCI ISI Impact Factor: 1.259)
13. Kashif Saeed, Anna Zarkhada & T. Ramayah (2018). The Impact of Attitude, Subjective norms, and Perceived behavioural control on Managers' Ethical Intentions, **Total Quality Management & Business Excellence**, 29(5-6), 481-501. (TAYLOR & FRANCIS) (SSCI ISI Impact Factor: 1.526)
14. Lee Heng Wei, T. Ramayah & Simona Popa (2018). Managing Virtual Teams for Open Innovation in Global Business Services Industry. **Management Decision**, 56(6), 1285-1305. (EMERALD) (SSCI ISI Impact Factor: 1.525)

15. Kashif, M., Madhuri, P.M.P, Samad, S. & T., Ramayah (2018). Finding greener grass on the other side of hill: Examining Donor Perceived Brand Equity in a Moderating Role of Brand Credibility. **Asia Pacific Journal of Marketing and Logistics**, 30(4), 988-1012. (EMERALD) (SSCI Impact Factor: 1.204)
16. Muhammad Ashraf Fauzi, Christine Nya-Ling Tan; T. Ramayah, & Adedapo Oluwaseyi Ojo (2018). An integrative model of knowledge sharing in Malaysian Higher Learning Institute. **Kybernetes**, 47(5), 1031-1052. (EMERALD) (SCI ISI Impact Factor: 0.980)
17. Noor Hazlina Ahmad, Hasliza Abdul Halim, T. Ramayah, Simona Popa & Armando Papa (2018). The Ecosystem of Entrepreneurial University: The Case of Higher Education in a Developing Country. **International Journal of Technology Management**, 78(1/2), 52-69. (INDERSCIENCE) (SSCI ISI Impact Factor: 0.869)
18. Samina Islam, Muhammad Imran Malik, Saddam Hussain, T. Ramayah, Muhammad Shujahat, & Muhammad Sajjad (2018). Motives of Excessive Internet Use and its impact on the Academic Performance of Business Students in Pakistan. **Journal of Substance Use**, 23(1), 103-111. (TAYLOR & FRANCIS) (SSCI ISI Impact Factor: 0.719)
19. T. Ramayah, Syed Abidur Rahman, & Ng Ching Ling (2018). How do Consumption Values Influence Online Purchase Intention among the School Leavers in Malaysia? **RBGN-Revista Brasileira de Gestao de Negocios**, 20(4), 638-654. (SSCI ISI Impact Factor: 0.278)

## Published 2017

1. Mostafa Rasoolimanesh, Christian M. Ringle, Mastura Jaafar, & T. Ramayah. (2017). Urban vs. rural destinations: Residents' perceptions, community participation and support for tourism development. **Tourism Management**, 60, 147-158. (ELSEVIER) (SSCI ISI Impact Factor: 5.921)
2. Mostafa Rasoolimanesh, Mastura Jaafar, Jose Luis Roldan & T. Ramayah (2017). Factors Influencing Residents' Perceptions toward Tourism, Development; Differences across Rural and Urban World Heritage Sites, **Journal of Travel Research**, 56(6), 760-775. (SAGE) (SSCI ISI Impact Factor: 5.169)
3. Mohammad Dalvi Esfahani, T. Ramayah, & Mehrbaksh Nilashi (2017). Modelling Upper Echelon's Behavioural Drivers of Green IT/IS Adoption using an Integrated Interpretive Structural Modelling – Analytic Network Process Approach. **Telematics and Informatics**, 34(2), 583-603. (ELSEVIER) (SSCI ISI Impact Factor: 3.789)
4. Ahmed Ibrahim Alzahrani, Imran Mahmud, T. Ramayah, Osama Alfarraj, & Nasser Alalwan (2017). Extending the Theory of Planned Behavior (TPB) to Explain Online Game Playing among Malaysian Undergraduate Students. **Telematics and Informatics**, 34(4), 239-251. (ELSEVIER) (SSCI ISI Impact Factor: 3.789)
5. Zill-e-Huma, Saddam Hussain, T. Ramayah, & Muhammad Imran Malik (2017). Determinants of Cyberloafing: A Comparative Study of Public and Private Sector Organizations. **Internet Research**, 27(1), 97-117. (EMERALD) (SSCI ISI Impact Factor: 3.838)
6. Syed Abidur Rahman, Seyedeh Khadijeh Taghizadeh, Mirza M.D. Alam & T. Ramayah (2017). Technology Acceptance among Micro-entrepreneurs in a Marginalized Social Strata: The Case of Social Innovation in

- Bangladesh. **Technological Forecasting and Social Change**, 118, 236-245. (ELSEVIER) (SSCI ISI Impact Factor: 3.129)
7. Salwa Hanim Abdul Rashid, Novita Sakundarini, Raja Ariffin Raja Ghazila & T. Ramayah (2017). The impact of sustainable manufacturing practices on sustainability performance: Empirical evidence from Malaysia. **International Journal of Operations & Production Management**, 37(2), 182-204. (EMERALD) (SSCI ISI Impact Factor: 2.955)
  8. Mohammad Dalvi-Esfahani, Azizah Abdul Rahman, T. Ramayah (2017). Moderating Role of Personal Values on Managers' Intention to Adopt Green IS: Examining Norm Activation Theory. **Industrial Management & Data Systems**, 117(3), 582-604. (EMERALD) (SCIE ISI Impact Factor: 2.948)
  9. Imran Mahmud, T. Ramayah & Sherah Kurnia (2017). To Use Or Not To Use: Modelling End User Grumbling As User Resistance In Pre-Implementation Stage Of Enterprise Resource Planning System. **Information Systems**, 69, 164-179. (ELSEVIER) (SCIE ISI Impact Factor: 2.551)
  10. Noor Azimah Muhammad, Khadijah Shamsuddin, Rahmah Mohd Amin, Khairani Omar & T. Ramayah (2017). Questionnaire Development and Validity to Measure Sexual Intention among Youth in Malaysia. **BMC Public Health**, 17(1), 157-166. (BIOMED Central) (SCI ISI Impact Factor: 2.420)
  11. T. Ramayah, Lam Siew Lian, Syed Abidur Rahman & Seyedeh Khadijeh Taghizadeh (2017). Modeling Mobile Money Adoption: A Malaysian Perspective. **International Journal of Mobile Communications**, 15(5), 491-513. (INDERSCIENCE) (SSCI ISI Impact Factor: 1.742)
  12. Salwa Hanim Abdul Rashid, Novita Sakundarini, Raja Ariffin Raja Ghazila & T. Ramayah (2017). Drivers for the adoption of sustainable manufacturing practices: A Malaysia perspective. **International Journal of Precision Engineering and Manufacturing**, 18(11), 1619-1631. (SPRINGER) (SCIE ISI Impact Factor: 1.661)
  13. Muhammad Kashif Saeed, Anna Zarkada & T. Ramayah (2017). The Moderating Effect of Religiosity on Ethical Behavioural Intentions: An Application of the Extended Theory of Planned Behaviour to Pakistani Bank Employees. **Personnel Review**, 46(2), 429-448. (EMERALD) (SSCI ISI Impact Factor: 1.395)
  14. Muhammad Kashif Saeed, Anna Zarkada, & T. Ramayah (2017). Customer Aggression and Organizational Turnover among Service Employees: The Moderating role of Distributive Justice and Organizational Pride. **Personnel Review**, 46(8), 1672-1688. (EMERALD) (SSCI ISI Impact Factor: 1.395)
  15. Chuah, H. W., Rauschnabel, P., Marimuthu, M., Ramayah, T., & Nguyen, B. (2017). Why do satisfied customers defect? A closer look at the simultaneous effects of switching barriers and switching inducements on customer loyalty. **Journal of Service Theory and Practice**, 27(3), 616-641. (ELSEVIER) (SSCI ISI Impact Factor: 1.395)
  16. Lim Yan Hua, T. Ramayah, Teoh Ai Ping & Jacky Cheah Jun Hwa (2017). Social Media as a Tool for Destination Selection among Malaysians. **Information Systems Management**, 34(3), 265-279. (TAYLOR & FRANCIS) (SCIE ISI Impact Factor: 1.255)
  17. Farzana Quoquab, Sara Pahlevan, Jihad Mohammad, & T. Ramayah (2017). Factors affecting consumers' intention to purchase counterfeit product: Empirical study in the Malaysian market. **Asia Pacific Journal of Marketing and Logistics**, 29(4), 837-853. (EMERALD) (SSCI Impact Factor: 1.204)
  18. Uzma Tufail, Muhammad Shakil Ahmad, T. Ramayah, Farzand Ali Jan, Ahmad Jamil, Muhammad Qaiser Saleem, Iqtidar Ali Shah, Zainab Fakhr, Haroon Ur Rashid Khan (2017). Impact of Islamic Work Ethics on Organisational Citizenship Behaviour of

- Female Academic Staff in Pakistan: The Mediating Role of Employee Engagement. **Applied Research in Quality of Life**, 12(3), 693-717. (SPRINGER) (SSCI ISI Impact Factor: 1.025)
19. Christine Nya-Ling Tan, T. Ramayah, & Simona Popa (2017). KMS self-efficacy, KMS quality, Expected Reward and Subjective Norm: Investigating Knowledge Sharing Attitude of Malaysia's Halal Industry. **European Journal of International Management**, 11(4), 407-429. (INDERSCIENCE) (SSCI ISI Impact Factor: 0.672)

## Published 2016

1. Stephanie Chuah Hui Wen, Philipp Rauschnabel, Nina Krey, Bang Nguyen, T. Ramayah, & Shwetak Lade (2016). Wearable technologies: The role of usefulness and visibility in smartwatch adoption. **Computers in Human Behavior**, 65, 276-284. (ELSEVIER) (SSCI ISI Impact Factor: 2.880)
2. Jolyne Khor Kuan Siew, Zulkifli Mohamed Udin, T. Ramayah & Ben Hazen (2016). Reverse Logistics in Malaysia: The Contingent Role of Institutional Pressure. **International Journal of Production Economics**, 175, 96-108. (Elsevier) (SSCI ISI Impact Factor: 2.782)
3. T. Ramayah, Niu Swee Ling, Seyedeh Khadijeh Taghizadeh, & Syed Abidur Rahman (2016). Factors influencing SMEs website continuance intention in Malaysia. **Telematics and Informatics**, 33, 150–164 (Elsevier) (SSCI ISI Impact Factor: 2.261)
4. Pitchay Muthu @ Chelliah Pathamanathan, T. Ramayah, Ahmed Alzahrani, Osama Alfarraj, & Nasser Alalwan (2016). E-Government Service Delivery by a Local Government Agency: The Case of E-Licensing. **Telematics and Informatics**, 33(4), 925-935. (Elsevier) (SSCI ISI Impact Factor: 2.261)
5. Alina Baber, T. Ramayah, Muhammad Imran Malik, Bushra Sadiq, Samina Islam, & Muhammad Sajjad (2016). Online Word-of-Mouth Antecedents, Attitude and Intention-to-Purchase Electronic Products in Pakistan. **Telematics and Informatics**, 33(2), 388-400. (Elsevier) (SSCI ISI Impact Factor: 2.261)
6. Maral Mayeh, T. Ramayah & Alok Mishra (2016). The Role of Absorptive Capacity, Communication and Trust in ERP Adoption. **Journal of Systems and Software**, 119, 58-69. (Elsevier)(SSCI ISI Impact Factor: 1.424)
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  13. Noor Hazlina Ahmad, Hasliza Abdul Halim & T. Ramayah (2016). Dilemma towards an Entrepreneurial University Ideal: The Prevailing Academic Tensions. **Croatian Journal of Education**, 18(2), 519-543. (SSCI ISI Impact Factor: 0.094)
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2. Tariq Khidir ElTayeb, Suhaiza Hanim and T. Ramayah (2011). Green Supply Chain Initiatives among Certified Companies in Malaysia and Environmental Sustainability: Investigating the Outcomes. **Resources, Conservation and Recycling**, 55(5), 495-506. (ELSEVIER) (ISI SCI Impact Factor 1.969)
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4. Maryam mani, Aldrin Abdullah, Rahmat Azam Mustafa & T. Ramayah (2011). Crime perception differences based on Demographic Characteristics, **World Applied Sciences Journal**, 13(6), 1474-1485. (ISI & SCOPUS)
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3. T. Ramayah and Roaimah Omar (2010). Information Exchange and Supply Chain Performance. **International Journal of Information Technology & Decision Making (IJITDM)**, 9(1), 35-52. (World Scientific), (SSCI ISI Impact Factor: 1.312)
4. T. Ramayah (2010). The Role of Voluntariness in Distance Education Students Usage of a Course Website. **Turkish Online Journal of Educational Technology (TOJET)**, 9(3), 96-105 (SSCI ISI Impact Factor: 1.016)
5. T. Ramayah, Kamel Rouibah, Gopi Muniandy and Gary John Rangel (2009). A decomposed theory of reasoned action to explain Intention to use Internet Stock Trading among Malaysian Investors. **Computers in Human Behavior**, 25(2), 1222-1230. (ELSEVIER) (SSCI ISI Impact Factor: 1.767)
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## Indexed and Non-Indexed Journals

### Forthcoming 2019

1. Marva Mirabolghasemi, Noorminshah A. Iahad & T. Ramayah (2019). Influential Factors in Breast Cancer Patients' Performance Using Malaysian Social Network Support Groups. **International Journal of Healthcare Information Systems and Informatics (IJHISI)**, (IGI GLOBAL) (SCOPUS)
2. Syed Abidur Rahman, Nastaran Taghizadeh & T. Ramayah (2019). Modeling Green Entrepreneurial Intention among University Students Using the Entrepreneurial Event and Cultural Values Theory. **International Journal of Entrepreneurial Venturing**, (INDERSCIENCE) (SCOPUS)
3. Fauzi, M. A., Nya-Ling, C., T. Ramayah, Ojo, A. O., & Shogar, I. (2019). Muslim Academics Knowledge Sharing in Malaysian Higher Learning Institution. **Journal of Islamic Marketing**, (EMERALD) (SCOPUS)
4. Wee Loong Lee, Chong Aik Lee & Ramayah, T. (2019). The Effects of Entrepreneur Orientation on the Performance of the Malaysian Manufacturing Sector. **Asia-Pacific Journal of Business Administration**, 11(1), 30-45. (EMERALD) (SCOPUS)
5. Yee Yann Mey, Tan Cheng Ling (2019). Back to Basics: Building A Knowledge Management System. **Strategic Direction**, 35(2), 1-3. (EMERALD) (SCOPUS)
6. Tehseen Shehnaz, Ahmed Farhad Uddin, Qureshi Zuhaib Hassan, Uddin Mohammad Jasim, & T. Ramayah (2019). Entrepreneurial Competencies and SMEs Growth: The Mediating Role of Network Competence. **Asia-Pacific Journal of Business Administration**, 11(1), 2-29. (EMERALD) (SCOPUS)
7. Osama Isaac, Zaini Abdullah, Adnan Aldholay, T. Ramayah, Ali Ameen (2019). Antecedents and Outcomes of Internet Usage within Organizations in Yemen: An extension of the Unified Theory of Acceptance and Use of Technology (UTAUT) Model. **Asia Pacific Management Review**, (ELSEVIER) (SCOPUS)
8. Fauzi, M. A., Nya-Ling, C., T. Ramayah, & Ojo, A. O. (2019). Knowledge Sharing: Role of academics towards Research Productivity in Higher Learning Institution. **VINE Journal of Information and Knowledge Management Systems**, 49(1), 136-159. (EMERALD) (SCOPUS)
9. Muhammad Khalique, T Ramayah, & Jamal Abdul Nassir Shaari (2019). Intellectual Entrepreneurship and Future Success of Pakistani SMEs. **International Journal of Business and Globalisation**, (INDERSCIENCE) (SCOPUS)
10. Khor Kuan Siew, T. Ramayah, Hamid Reza Panjeh Fouladgar (2019). Managing Eco-design for Reverse Logistic. **International Journal of Environment and Waste Management**, (INDERSCIENCE) (SCOPUS)
11. Nya-Ling, C., Ojo, A. O., & T. Ramayah (2019). Determinants of green product buying decision among young consumers in Malaysia. **Young Consumers**, (EMERALD) (SCOPUS)
12. Qureshi, I. A., Khalique, M., Ramayah, T., Bontis, N., & Yaacob, R. M. Y. (2019). Impact of Intellectual Capital on Innovation in Pharmaceutical Manufacturing SMEs in Pakistan. **International Journal of Learning and Intellectual Capital**, (INDERSCIENCE) (SCOPUS)
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Measurement Approach Using PLS-SEM. **Journal of Sustainability Science and Management**, (SCOPUS)

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2. Muhammad Ashraf Fauzi, Christine Nya-Ling Tan, & T. Ramayah (2018). Knowledge Sharing Intention at Malaysian Higher Learning Institutions: The Academics' Viewpoint. **Knowledge Management & E-Learning: An International Journal (KM & EL)**, 10(2), 163-172. (SCOPUS)
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7. Siti Hasnah Hassan, Tajul Ariffin Masron, M. Noor., & T. Ramayah (2018). Antecedents of Trust towards the Attitude of Charitable Organization in Monetary Philanthropic Donation among Generation-Y. **Asian Academy of Management Journal**, 23(1), 53-78. (SCOPUS)
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11. Christine Nya Ling Tan & T. Ramayah (2018). Exploring the Individual-Social-Organisational Predictors of Knowledge Sharing Behaviours among Communities of Practice of SMEs in Malaysia. **Journal of Systems and Information Technology**, 20(3), 375-399. (EMERALD) (SCOPUS)

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23. Ahmed Mohammed Mutahar, Norzaidi Mohd Daud, T. Ramayah, Osama Isaac, & Rasheed Abdulsalam (2018). The Mediating of Perceived Usefulness and Perceived Ease of Use: The Case of Mobile Banking in Yemen. **International Journal of Technology Diffusion**, 9(2), 21-40. ([IGI Global](#))
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13. Interactive Multimedia Electronic Journal of Computer-Enhanced Learning
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15. Jurnal Kemanusiaan
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